



Hawai'i Covering Kids

Advocating Health Insurance for All Keiki and Ōpio

Electronic Application Overview

During PHASE 1, the electronic application was designed and developed for trained outstationed eligibility workers. The next phases will be to develop and integrate the children and pregnant women application, complete web-based application for use by the general public, and online demonstration.

Key Features

- PHASE 2: The children and pregnant women application (1108) will be integrated into the existing application process for outreach workers to complete and submit to the Hawai'i State Department of Human Services (DHS) Med-QUEST Division via digital format.
- PHASE 3: Integration of remaining questions from the general Med-QUEST application (1100) into the application process for outreach workers.
- PHASE 4: Applications (1108 and 1100) available for general public use. No signature pad or software included.
- PHASE 5: demonstration web site with key features highlighting how easy it is to use an electronic application.

User Roles Defined

End-User: The user accessing the web site.

Administrator: The user responsible for maintaining content and/or databases. There will be multiple administrators accessing this application with a logon and password for each administrator.

System: any automated functions performed by the server that do not require user interfaces such as daily file uploads.

Terms Defined

MQD: Hawai'i State Department of Human Services Med-QUEST Division

Application Process: Hawai'i Covering Kids online application process converts a completed Med-QUEST application to a PDF document. The PDF document is electronically delivered to the appropriate Med-QUEST office for processing.

Feature Detail: PHASE 2—Children and Pregnant Women Application

Walk-Through for End-User

End-Users will be outreach workers who can help customers apply for public health insurance through a new online form specifically designed for public internet End-Users. This phase will cover PDF coding for the new application form, programming the form for access from the web site, and integrating it into the existing MQD submission process.

Walk-Through for Administrator

Hawai'i Covering Kids project director will explain data to track the success rate of the online application. The application form will gather non-confidential information and allow the administrators to view online summary reports. Examples of summary report data are zip codes, gender, citizenship, age groups, and ethnicity.

Walk-Through for System

The new application will be integrated into the existing application submission process set up in PHASE 1. All reports, processing, and transport are the same.

Feature Detail: PHASE 3—Online Application Integration

PHASE 3 of the online application will cover final integration of the longer application form questions.

Feature Detail: PHASE 4—Online Demonstration Site

PHASE 4 expands End-Users to the general public.

Feature Detail: PHASE 5—Online Demonstration Site

Walk-Through for End-user

The End-User can view a demonstration of the entire application process by clicking on a link located on Hawai'i Covering Kids web site (<http://www.coveringkids.com>). The application demonstration will display key features, benefits of applying online, and an overview of the entire process to decrease fears and increase the number of End-Users who apply for health insurance electronically.

The layout of the demonstration will be developed with these four goals:

1. Easy to read.
2. A warm and inviting color scheme.
3. Simple user-friendly navigation buttons.
4. Screen shots of the finished application process.